Delos Solutions offers an array of consulting and educational services to corporate clients, tenants, real estate owners, developers, and their consultants seeking to enhance occupant health and well-being in their building or interior space. The Delos Solutions group – an interdisciplinary team of WELL Accredited Professionals (WELL APs™) and subject-matter experts in air, lighting, water and materials – educates and advises on the incorporation of design and operational strategies for wellness, in addition to overseeing a project’s pursuit of WELL Certification.

As the pioneer of the WELL Building Standard, Delos is the authority on incorporating people-centric design protocols into the built environment and specializes in guiding clients through the process of achieving WELL Certification. The Delos consulting portfolio includes more than 30 million square feet of projects that are registered with the International WELL Building Institute™ (IWBI™) and pursuing WELL Certification. This experience gives Delos a holistic and comprehensive understanding of the performance, design and protocol-based features prescribed by the WELL Building Standard and establishes a proven process for integrating these concepts into a project.

Health and wellness consulting services, including WELL Certification consulting, are available for commercial office, multifamily residential, retail, restaurant and commercial kitchen projects, and include feasibility assessments, fundamental certification services, and enhanced offerings.

**Wellness Programming and Solutions for the Built Environment**

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**FEASIBILITY ASSESSMENT SERVICES FOR WELL CERTIFICATION**

- **Gap Analysis:** A Gap Analysis Report provides an initial assessment of a project’s anticipated compliance with the precondition and optimization features applicable for WELL Certification, and alterations that would be necessary to attain anticipated Certification.
- **Preliminary Audit:** To better understand the project’s alignment with features that require Performance Verification testing during the certification process, this preliminary audit includes tests of a project’s indoor air, water, and lighting quality, as well as acoustics, and spot checks of other WELL features.

**FUNDAMENTAL SERVICES FOR WELL CERTIFICATION**

- **Wellness Charrette:** A Wellness Charrette brings together relevant stakeholders to identify holistic company wellness goals and develop design and policy strategies to accomplish these objectives.
- **Developing Wellness Strategies:** Comprehensive design, operations, and policy strategies for wellness are developed, drawing upon the Wellness Charrette findings, building specifications, and company goals.
- **Wellness Strategies Implementation Support:** Guidance is provided on how to incorporate specific WELL Features into the project, in addition to tracking the targeted WELL Certification level, schedule and documentation.
- **Documentation Administration:** Support is provided in the registration process for WELL Certification, liaising with the IWBI, and for the creation and administration of all documents required for WELL Certification.
- **Wellness Tenant Manual:** This document educates occupants on the WELL Features incorporated into the office to help employees understand the benefits and thus maximize their use.
- **WELL Performance Verification and Certification Support:** Delos Solutions serves as a liaison with IWBI throughout WELL Certification, and in particular during the Performance Verification process.
ENHANCED SERVICES FOR WELL CERTIFICATION

• **Wellness Tenant Orientation:** This orientation engages occupants in an onsite or video training to explain WELL Features and other wellness strategies that have been incorporated in the building or space.

• **Wellness Policy Templates & Training for Building Operators:** Assistance is provided to develop operations and maintenance protocols for all applicable WELL Features, and provide one Wellness training session for building operators to orient them on new protocols and policies.

• **Communications Management Services:** By engaging building occupants with the new wellness features in their space, the Communications Management services enable project stakeholders to fully leverage the investment they have made in occupant well-being. All forms of communication are utilized to introduce occupants to the new wellness-oriented space, highlight wellness features to increase awareness, and enable occupants to activate their space. These services build from the client's brand to reinforce the organization's leadership in promoting employee health and well-being.

• **WELL Benchmark Audit:** To better understand site conditions post-construction or implementation of WELL Features as well as the performance of the space prior to Performance Verification, the on-site audit and visual inspection includes tests for indoor air, water, lighting quality and acoustics.

• **Materials Consulting:** To achieve enhanced material safety criteria for products, the composition of products specified for the project are evaluated to identify potentially harmful substances in accordance with the material criteria in the WELL Building Standard. Delos Solutions will provide verification and tracking support for this WELL feature, communicate with manufacturers on behalf of the project team and research alternate products as necessary.

• **Consultant Support & Strategic Advisory Services:** Delos Solutions will provide assistance to real estate, design and sustainability professionals who seek to consult with their clients on WELL Certification. Drawing from our extensive experience, Delos Solutions will provide strategic advisory services to reinforce teams as they manage WELL projects, supplying effective tools and methods that will support the consulting process.

• **Educational Training Modules:** The educational trainings provide a comprehensive overview of the intersection between wellness and the built environment, using the WELL Building Standard as a framework. These sessions can be customized for a variety of audiences, depending on industry and experience level, ranging in length from two hours to two days.